

Public Complaints

The district will develop and implement effective means of resolving complaints voiced by employees, students, parents of a student who attends school in the district or persons who reside in the district and will use recognized channels of communication.

The Board recognizes the need for the orderly resolution of complaints brought by parents, guardians, or members of the community. The Board believes that all such complaints should be addressed and resolved as close to their origin as possible, but some complaints require a multi-step effort to resolve. Therefore, complaints will be processed through the complaint procedures set forth in administrative regulation KL-AR before investigation or action by the Board, unless a complaint concerns Board policies or actions.

The Board provides members of the public to provide public comment at its regularly scheduled board meetings. However, public comment concerning a personnel matter will not be allowed in open session.

END OF POLICY

Legal Reference(s):

Cross Reference(s):

AC-AR - Discrimination Complaint Procedure
BD/BDA - Board Meetings
EBB - Integrated Pest Management
GBM - Staff Complaints
GBMA - Whistleblower
GBN/JBA-AR(1) - Sexual Harassment Complaint Procedure
GBN/JBA-AR(2) - Federal Law (Title IX) Sexual Harassment Complaint Procedure
GBNA-AR - Hazing, Harassment, Intimidation, Bullying, Menacing, or Cyberbullying Reporting Procedures - Staff
IGBB - Talented and Gifted Program and/or Services
IGBBA - Talented and Gifted Students - Identification
IIA - Instructional Resources
IIA-AR - Instructional Materials Selection
JB - Equal Educational Opportunity
JBA/GBN-AR(1) - Sexual Harassment Complaint Procedure
JBA/GBN-AR(2) - Federal Law (Title IX) Sexual Harassment Complaint Procedure
JFCF-AR - Hazing, Harassment, Intimidation, Bullying, Menacing, Cyberbullying, or Teen Dating Violence Reporting Procedures - Student
JGAB - Use of Restraint and Seclusion
KL-AR(1) - Public Complaint Procedure
KL-AR(2) - Appeal to the Deputy Superintendent of Public Instruction